



# Policy Document

Subject:  
Pet Policy  
(Pets on Property Owned/Managed by Snowshoe)

Policy Owner: **Risk/Safety**  
Approved By: **Preston Cline/RLT**  
Date of Last Update: **07/16/2024**

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### 1.0: Purpose

The purpose of this policy is to provide the following:

- To provide a reasonable safe environment for employees, guests, and pets while nurturing a pleasant experience with those guests who have pets.

### 2.0: Scope

- This policy applies to pets on property owned and/or managed by Snowshoe Mountain, Inc.
- This policy incorporates guest pets, homeowner pets that are not on the property of the homeowner, and employee pets that are not currently working.
- This policy is supplemented by the Lift Pet Policy.

### 3.0: Definitions

Pet- a domestic or tamed animal kept for companionship or pleasure.

Dangerous Pet- a pet that is dangerous to humans, other animals or the environment due to its inherent nature and capability to do significant harm.

Exotic Pets- a mammal, bird, reptile, amphibian or aquatic animal, including a hybrid, of which species are normally considered wild animals.

Authorized Pets- Pets that meet the requirements set forth in this Policy or pets that have that have been given written permission to enter Snowshoe property or such property managed by Snowshoe for the reason of an activity, event, or any reason deemed appropriate by Snowshoe.

Unauthorized Pets- Those pets who do not meet the definition of Authorized Pets as it is defined above.

#### 4.0: Policy

Dogs on Snowshoe property on such property managed by Snowshoe shall be in compliance with the provisions set forth in the Pocahontas County Dog Ordinance.

- Such dogs shall be leashed at all times while in the areas of the village and lakefront, however this provision shall not be solely bound to such areas.

Pets on Snowshoe Property shall be under control and well-mannered at all times.

Pets shall not be permitted to enter Snowshoe Food and Beverage, Retail, or Rental establishments owned and/or operated by Snowshoe.

Pets may not be permitted into an event venue for the duration of the event. Such events may include, but shall not be limited to; Ballhooter Spring Break, GNCC, Chili Cook-off, Blues Brews and BBQ's, Treasure on the Mountain and the FreeFall Festival.

Pets may not be permitted into certain areas normally occupied by the public, including but not limited to; certain indoor facilities. Pets are not permitted on lifts during winter or summer operations.

Pets are not permitted into any pool, sauna, and/or hot tub area.

Pets are not permitted to take part in formal outdoor activities normally offered by Snowshoe, including but not limited to; Sporting Clays, RZR tours, Downhill Mountain Biking, certain camps, or water sports activities other than swimming.

Dangerous or Exotic pets are not permitted on property owned or managed by Snowshoe.

Pets shall only accommodate in Snowshoe owned or managed lodging facilities are classified as "Pet Friendly".

Service animals will be accommodated according to the Americans with Disabilities Act.

Snowshoe Mountain, Inc. reserves the right to instruct both authorized and unauthorized pet owners to remove their pet from Snowshoe property or such property managed by Snowshoe at any time and for any reason as Snowshoe deems necessary.

#### 5.0: Responsibility

Employees of Snowshoe Mountain are to adhere to and inform the public of the provisions contained within this policy. Employees are to notify their immediate Supervisor and/or manager of issues regarding this Policy. The normal chain of command at Snowshoe shall be followed in regard to issues relating to this Policy.

Managers and Supervisors of Snowshoe Mountain shall have the authority to contact the pet owner and/or the individual responsible for the pet and ask such persons to either (i) leash and/or control the pet (ii) remove the unauthorized pet from the location or area.

Public Safety may be contacted as deemed necessary by an employee, manager or supervisor but shall be contacted for the removal of unauthorized dangerous or exotic pets.

Resort Management shall determine such events, areas, and other elements for which prohibiting pets according to this Policy are necessary. The Resort Risk Manager may be consulted in making such determination.

#### 6.0: Governance

In the instance that any questions arise regarding this policy - Please contact the Snowshoe Mountain Risk/Safety Department.